

Our Mission – The Success of Yours

FAA Enterprise Messaging

Since 2001, the Federal Aviation Administration (FAA) Air Traffic Organization (ATO) Messaging Services Program and Enterprise Messaging Services has chosen Betis Group to support strategic technology plans and policy, and enterprise messaging operations. Our experts with years of FAA domain knowledge and technical experience support Microsoft Exchange/Outlook and Lync software administration, project development, project deployment, testing, system engineering, security analysis, tier 4 service desk support, and lab and asset management application development. Our Team supported migration to the EMS365 cloud and now provides services related to designing, developing, delivering, testing, program planning, data collection, analysis of integration requirements, and operation of information systems.

- Operations & Maintenance
- Database Administration
- Data Management
- Configuration Management
- Host Platform Maintenance



FAA Corporate Work Plan

Betis Group provides support for the Agency's CWP system. Contract scope includes Program and Project Management, IT Infrastructure and Operations Management, Help Desk and Help Desk Management Support, Change and Configuration Management, New System Implementation and Relocation Support, and Application Maintenance and Support. Our Team performs software patch maintenance and upgrades for Oracle 11g and Primavera R8.3. We also manage the software configuration management and release processes for CWP software, which includes APIs, database schemas, end user desktop baseline, Coldfusion and Java web applications, and user access and security permissions. The server stack includes Windows and Linux physical and virtual machines with guests in VMware, Windows Hyper-V, and Citrix.



- Project Management
- Software Engineering
- Information Assurance
- Enterprise Architecture
- Tiered Service Desk

eFAST Highlights

- FAA's preferred vehicle
- Meets SB requirements
- Multiple contract types
- Acquisition excellence
- Low access fee: 1-3%
- Full service procurement
- Quick turnaround



Betis Group Functional Areas

Engineering Services

Documentation & Training

Computer Systems Support

Computer/Information Systems Development

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7 Strawberry Street | Cape Charles, VA 23310

911 North Frio Street | San Antonio, TX 78207

Corporate Overview

Betis Group is a small business Prime that currently supports the CSS, CSD, ES and D&T eFAST Functional Areas. With nearly 15 years experience at the FAA HQ level, we have played a key role in the evolution of technology and automation within the agency. Our eFAST Contract and task order Project Management Professionals and engineers oversee the operations and maintenance of enterprise applications, support critical line-of-business applications, solve user problems on help desks, and provide expertise in Systems Engineering, Information Assurance, and virtualization and data center management.

Most recently, the Betis Group team provided technical expertise to migrate the FAA Messaging system to the Microsoft 365 FedRAMP Compliant Cloud. We also provide primary O&M support to a major upgrade and migration of the FAA Corporate Work Plan (CWP) Enterprise – to include some 30 custom and COTS web and Oracle applications hosted on physical, Vmware and Citrix virtual servers.

Performance Summary

Federal Aviation Administration

- IM/IT Project Management
- COOP/DR & Business Continuity
- Configuration/Change Management
- Application Maintenance & Migration
- Database Administration
- Tier 3 Service Desk
- Enterprise Messaging Services
- SharePoint Development
- Asset Management
- Network Operations
- Information Assurance
- Certification and Accreditation
- Security Configuration/Management
- Strategic Planning
- Technology Roadmaps and Refresh
- Server and Application Virtualization
- Enterprise Architecture
- Technical Writing
- Software License/Warranty Management
- ITIL & ITSM Process Management
- Release Management
- Cloud Migration
- Training

U.S. Air Force

- IM/IT Project Management
- IT Business Case Analysis
- Service Oriented Architecture
- Analysis of Alternatives
- Management Consulting
- Lean/Six Sigma BPR
- Asset Management
- SharePoint Development
- Domain Data Ontology
- Semantic Web
- Balanced Scorecard
- DoD Architecture Framework

U.S. Army

- IM/IT Project Management
- Application Modernization
- Software Engineering
- End-user Functional Training
- Documentation & Field Support
- Enterprise Web Portal Services
- License & Warranty Management
- Emerging Technology Prototyping
- Technology Baseline Integration
- IT Deployment